

# Coordinated Entry



**Coordinated Entry (CE)** is a process used to figure out which housing program may be the best to meet the needs of a person or family in a housing crisis. Individuals are connected to community resources and may be referred to a housing program. This process creates equal access for all and coordinates program referrals across our housing system.

## Am I eligible?

The CE System is for persons or families who may become homeless, who are currently homeless or who are fleeing domestic violence. If you or your family are not eligible for any of the housing resources through CE, the staff will do our best to connect you with other local resources that may be able to meet your needs.

## What can I expect?

The CE staff will help you complete a short housing survey to help understand your current situation and needs. It is possible that you will not be referred to any programs, or the programs you are eligible for may be unable to serve you at this time. CE is NOT a housing waitlist or a housing application. Even if you are eligible for a program, this is NOT a guarantee of housing or financial assistance.

## Where do I go?



100 Kirkwood Blvd  
Davenport, IA 52803  
563-324-4808  
M-F 8:00am-4:30pm

### Project NOW Community Action Agency

418 19th Street  
Rock Island, IL 61201  
309-793-6391  
M-F 8:00am-4:30pm

### humility HOMES & SERVICES

1016 W. 5th Street  
Davenport, IA 52802  
563-322-8065  
M-F 8:00am-4:30pm

### WAYPOINT

Iowa Balance of State  
CE Call Center  
1-833-739-0065  
24 Hours



VA Community Resources  
and Referral Center  
415 N. Perry Street  
Davenport, IA 52801  
563-328-5800  
M-F 8:00am-4:30pm

## What happens next?

- If a specific housing program is found to be the best option for you, your needs will be shared to all the housing agencies with that type of program. If one of these agencies has an opening that matches your needs, they will contact you to talk about entry into their program. There is no specific timeline for when you will be contacted for programming. CE is made to help the most vulnerable individuals first.
- It is possible you will not qualify for any programs. Whether eligible or ineligible for programs through CE, our staff will provide you with a list of external housing resources.
- CE is only the first step in your housing search. If you are working with a case manager or searching on your own, continue to make a housing plan and try to connect to other community resources.

**If your phone number changes, please get in touch with any of our agencies. If we can't find you, we can't help house you.**

